



**Webinar: Smart ways to manage remote teams**



**SEMLEP's  
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Connected Business Support

**There were a few questions we ran out of time for during the live session. SNH Training Ltd have been kind enough to answer them here for us to share with you;**

**What do you do if you've had no contact from your manager (the CEO) since you were furloughed 4 weeks ago?**

Personally I think being left in the dark and isolated can be very distressing (virus or no virus). Perhaps your CEO is unwell or just snowed under but I would get on the front foot and arrange a time to speak.

**How do you manage those who are furloughed generally - still v important perhaps even more important?**

I agree that these people are important and that they would welcome your attention. If time is a challenge for you I would suggest speaking with them as a group or small groups but I think that regular / consistent contact is the key. So perhaps you make it a recurring event in your diary & theirs to connect. Perhaps offer two 20min slots e.g. Tues morning & Thurs afternoon and make it open to join. Our role as human beings didn't stop when these people ceased to become full time employees and it is clear to me that you are aware of that.



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**Finding a 'sensitivity' balance - making sure work is getting done whilst people are feeling worried/anxious?**

I'm going to cheat a little bit here and say that you should enrol on webinar#2. In our second webinar "Managing the performance & productivity of remote teams" that is what we discuss. Here's the link <https://www.snh.training/managing-the-performance-productivity-of-remote-teams>

**Overcoming the issue of groundhog day?**

This might sound counter intuitive but structure and routine really help prevent each day seeming like the next. But you must have variety in your routine. The Monday winge with my best friend. Jo Wicks on a weds. Lunch with colleagues on Friday. The trick is to make sure that your plan for the week contains "events to look forward to" both inside & outside work. Each week have different events that signify the start – middle – end of the week. Put virtual lunches & drinks with colleagues. At times like this I think you get lots out if you put lots in.

**For further business support, if you would like to give any feedback  
or have any more questions please call or email:**

**0300 01234 35**

**[growthhub@semlep.com](mailto:growthhub@semlep.com)**